airtel
THE **SMARTPHONE** NETWORK

IMPORTANT CUSTOMER NOTICE:
PRICE AND PRODUCT REVISIONS

Airtel Malawi Plc (Airtel) notifies its valued customers that prices for some of its products and services will be revised effective **Wednesday 09th Nov 2022** as follows (among other changes as will be further detailed herein).

- **44% price reduction on data pay as you go**
- **Up to 31% reduction in headline voice tariff**
- **Average of 20% increase on MoFaya bundles**
- **An average of 20% increase on voice bundles**
- **Average of 26% increase in SMS bundles and removal of SMS bonus**

The revision comes largely on the back of soaring cost of doing business following the 25% devaluation of Malawi Kwacha in May 2022, rising energy costs and their domino effects. As can be noted the effective price change is below 25%. While Airtel has absorbed the ensuing pressure from these headwinds for more than 5 months, the value dilution has become unsustainable.

It is prudent to revise accordingly to protect Airtel's broad stake holder base interests as well as guard its capability to continue to deliver quality of services to customers. Furthermore, some of Airtel's products will be discontinued in order to streamline and simplify the product portfolio for customer convenience.

The price revision is being implemented following requisite regulatory approvals and the following are the detailed price and product changes.

Timasuke SMS Bundles

OLD PRICES						NEW PRICES			
Bundle Name	Old Price (MK)	Benefit (SMS)	Validity	SMS Per Day	Bonus SMS	New Price (MK)	Benefit (SMS)	SMS Per Day	Validity
Timasuke SMS K35	MK 30	100	24 Hours	100 SMS	50 SMS	**MK 35**	100	100 SMS	24 Hours
Timasuke SMS K120	MK 80	700	7 Days	100 SMS	50 SMS	**MK 120**	700	100 SMS	7 Days
Timasuke SMS K450	MK 400	3,000	30 Days	100 SMS	1000 SMS	**MK 450**	3,000	100 SMS	30 Days

Discontinued Data Bundles

PaNet Bundle

PaNet Volume 175Mb, 1 Day
PaNet Volume 1GB, 1 Day
PaNet Volume 175Mb, 7 Days
PaNet Volume 400MB, 7 Days
PaNet Volume 1GB, 7 Days
PaNet Volume 6GB, 30 Days
PaNet Volume 15GB, 30 Days
PaNet Volume 40GB, 30 Days

WhatsApp Bundle

WhatsApp 20MB, 1Day
WhatsApp 120MB, Weekly
WhatsApp Monthly
WhatsApp 1GB Monthly
WhatsApp 2.5GB Monthly

Facebook Bundle

Facebook 50MB, 1Day
Facebook 90MB, Weekly
Facebook Monthly

Social Combo Bundle

Social Combo Daily
Social Combo Weekly
Social Combo Monthly

Night Chillaz Bundle

Night Chillaz Daily
Night Chillaz Weekly
Night Chillaz Monthly

Chezani Voice Bundles Price Update

OLD PRICES				NEW PRICES		
Voice Bundles	Bundle Name	Old Price (MK)	Benefit (Minutes)	New Price (MK)	New Benefit (Minutes)	Validity
Daily Bundles	Chezani Daily 120	100	8	**120**	8	24 Hours
	Chezani Daily 240	200	18	**240**	18	24 Hours
	Chezani Daily 600	500	100	**600**	100	24 Hours
Weekly Bundles	Chezani Weekly 300	250	20	**300**	20	7 Days
	Chezani Weekly 600	500	45	**600**	45	7 Days
	Chezani Weekly 1200	1,000	100	**1,200**	100	7 Days
	Chezani Weekly 3600	3,000	700	**3,600**	700	7 Days
Monthly Bundles	Chezani Monthly 1800	1,500	110	**1,800**	**150**	30 Days
	Chezani Monthly 4000	3,500	300	**4,000**	**425**	30 Days
	Chezani Monthly 12500	10,000	2,000	**12,500**	**3,000**	30 Days

MoFaya Bundles

MoFaya OLD PRICES				MoFaya NEW PRICES		
Data Bundles	Bundle Name	Old Price (MK)	Benefit (GB)	New Price (MK)	New Benefit (GB)	Validity
Daily Bundles	**PaNet MoFaya**	499	1.1	**600**	1.1	24 Hours
Weekly Bundles	**PaNet MoFaya 2.2GB**	999	2.2	**1,200**	2.2	7 Days
	PaNet MoFaya 8.2GB	2,999	8.2	**3,600**	8.2	7 Days
	PaNet MoFaya 17GB	5,999	17	**7,200**	17	7 Days
Monthly Bundles	**PaNet MoFaya 27.5GB**	9,999	27.5	**12,000**	27.5	30 Days
	PaNet MoFaya 57GB	19,999	57	**24,000**	57	30 Days
	PaNet MoFaya 118GB	39,999	118	**48,000**	118	30 Days

Data PayGo		
Data PayGo	Old Rate Per MB (MK)	New Rate Per MB (MK)
Data Pay-as-you-go	5	**2.8**

Voice PayGo		
Voice PayGo	Old Tariff: MK Per Minute	New Tariff: MK Per Minute
Airtel - Airtel	72	**50**
Airtel - Other Networks	76	**55**

Airtel Kugulula		
Airtel Kugulula	Old Tariff: MK Per Minute	New Tariff: MK Per Minute
Airtel Kugulula	30	**32**

THANK YOU