IMPORTANT NOTICE

2nd December 2023

CHEZANI VOICE AND DATA BUNDLES RESTRUCTURING

Airtel Malawi Plc, a leading provider of mobile telecommunications services in Malawi, wishes to inform its customers of a major restructuring of its **Chezani Voice** and **Data** bundle portfolios to simplify the portfolios for our customers and also change in prices effective from **5th December 2023**. The prices have on average been revised upwards by 15% and 20% for voice and data bundles respectively. The prices for some bundles have reduced while others remain unchanged.

The change is just a partial cost recovery and has been necessitated by the country's recent developments in macro-economic factors which include cumulative loss of value of the Kwacha by **64%** since June 2023 and subsequent increase in electricity tariffs by **18%** in September 2023 and the increase in diesel price by **42.4%**. These costs form a major part of our operational costs on a daily basis, and have since significantly increased the cost of doing business for Airtel Malawi plc. At this level of cost escalation, it is unsustainable to continue at the current price levels. It is important that Airtel continues to be sustainable so that it can further invest in the network and ensure better service delivery to its customers.

All these changes have been approved by MACRA.

Refer below outline of the revised **Data** and **Chezani Voice** bundles:

airtel

A REASON TO **IMAGINE**

New Data Bundle Portfolio

Current MoFaya Bundles / New MoFaya Bundles

Bundle Name	Price	Validity	Benefits	Price	Validity	Benefits
PaNet MoFaya	K600	24 Hrs	1.1GB	K200	24 Hrs	100MB
				K600	24 Hrs	1GB
				K1000	24 Hrs	2.5GB
PaNet MoFaya	K1200	7 Days	3GB	K1500	7 Days	3GB
PaNet MoFaya	K3600	7 Days	9.5GB	K4000	7 Days	10GB
PaNet MoFaya	K7200	7 Days	20GB	K7500	7 Days	20GB
				K6000	30 Days	4GB
PaNet MoFaya	K12000	30 Days	32GB	K12000	30 Days	32GB
PaNet MoFaya	K24000	30 Days	65GB	K24000	30 Days	65GB

Current Whatsapp Bundles / New Whatsapp Bundles

Bundle Name	Price	Validity	Benefits	Price	Validity	Benefits
Whatsapp Daily	K110	24 Hrs	40MB	K200	24 Hrs	80MB
Whatsapp	K330	7 Days	160MB	K600	7 Days	350MB

Old Office Internet Bundles / New Office Internet Bundles

Bundle Name	Price	Validity	Benefits	Price	Validity	Benefits
Office Internet	K60000	30 Days	150GB	K50000	30 Days	150GB
Office Internet	K90000	30 Days	250GB	K100000	30 Days	350GB

Chezani Voice Bundles Portfolio

Current Chezani Bundles / New Chezani Bundles

Usage	Price	Validity	Current Minutes	Price	Validity	New Minutes
Airtel to Airtel	K100	24Hrs	5	K100	24 Hrs	4
Airtel to Airtel	K240	24Hrs	18	K300	24 Hrs	20
Airtel to Airtel	K600	24Hrs	100	K600	24 Hrs	100
Airtel to Airtel	K600	7 Days	45	K500	7 Days	40
Airtel to Airtel	K1200	7 Days	100	K1000	7 Days	100
Airtel to Airtel	K3600	7 Days	700	K2000	7 Days	300
Airtel to Airtel	K1800	30 Days	150	K2000	30 Days	150
Airtel to Airtel	K4000	30 Days	425	K5000	30 Days	600
Airtel to Airtel	K12500	30 Days	3,000	K10000	30 Days	2000

Current Chezani Bundles / New Chezani Bundles

Usage	Price	Validity	Current Minutes	Price	Validity	New Minutes
Airtel to all Networks	K200	24 Hrs	10	K300	24 Hrs	15
				K600	24 Hrs	75
Airtel to all Networks	K500	7 Days	30	K500	7 Days	30
				K1000	7 Days	75
				K2000	7 Days	200
Airtel to all Networks	K2000	30 Days	140	K2000	30 Days	100
				K5000	30 Days	400
				K10000	30 Days	1,500

Discontinued Voice Bundle

Usage	Price	Validity	Minutes
Airtel to Airtel	K300	7 Days	20

Discontinued Data Bundles

PaNet Data

Bundle Name	Price	Validity	Benefits
PaNet Daily	K110	24 Hrs	25MB
PaNet Daily	K165	24 Hrs	45MB
PaNet Weekly	K330	7 Days	80MB
PaNet Monthly	K2640	30 Days	1GB
PaNet Monthly	K4400	30 Days	2GB
PaNet Monthly	K7700	30 Days	3.6GB
PaNet Monthly	K17050	30 Days	10GB
PaNet MoFaya	K48000	30 Days	135GB
PaNet Nova	K3500	No Validity	1GB

Whatsapp bundles

Bundle Name	Price	Validity	Benefits
Whatsapp Weekly	K1200	7 Days	3GB
Whatsapp Monthly	K770	30 Days	650MB
Whatsapp Monthly	K1320	30 Days	1.2GB

Office Internet bundles

Bundle Name	Price	Validity	Benefits
Office Standard	K125000	30 Days	350GB
Office Gold	K190000	30 Days	550GB
Office Platinum	K250000	30 Days	750GB

Scholar Bundles

Bundle Name	Price	Validity	Benefits
Scholar Bundles	K500	24 Hrs	400MB
Scholar Bundles	K1000	30 Days	1GB
Scholar Bundles	K5000	30 Days	4GB
Scholar Bundles	K8000	30 Days	6GB
Scholar Bundles	K10000	30 Days	10GB
Scholar Bundles	K12500	30 Days	15GB
Scholar Bundles	K15000	30 Days	20GB
Scholar Bundles	K20000	30 Days	40GB

Management