



CUSTOMER TRANSACTION CHARGES

Dial *115#

Deposit			
All Deposits are FREE			
Withdrawal	Charge		
Between K1 to K150	K2.50		
Between K151 to K300	K5.00		
Between K301 to K500	K10.00		
Between K501 to K1,000	K20.00		
Between K1,001 to K3,000	K35.00		
Between K3,001 to K5,000	K55.00		
Between K5,001 to K10,000	K60.00		
Betting Payments	Airtel Charge	Govt. Levy	Total
Between K1 to K150	K1.00	K0.32	K1.32
Above K150 to K300	K1.50	K0.40	K1.90
Above K300 to K500	K2.50	K0.80	K3.30
Above K500 to K1,000	K3.50	K2.00	K5.50
Above K1,000 to K3,000	K3.50	K4.00	K7.50
Above K3,000 to K5,000	K3.50	K7.50	K11.00
Above K5,000 to K10,000	K5.00	K8.00	K13.00
Restrictions	Transaction Amount		
Max Transaction Amount (Per Day) Tier 1	K20,000.00		
Max Transaction Amount (Per Day) Tier 2	K100,000.00		
Max Transaction Amount (Per Session)	K10,000.00		
Other Airtel Money Services	Charge		
Call Customer Care	K0.00		
Monthly Fee	K0.00		
Registration Fee	K0.00		
Balance Enquiry And Reports	K0.00		
Change Password	K0.00		
Airtime Top Up	K0.00		
Airtel Money Reversals	K0.00		
Bill Payments	K0.00		
Merchant Payments	Charge		
Between K1 to K500	K2.00		
Between K501 to K10,000	K5.00		

Airtel Money Transfer to Other Registered AM No.	Airtel Charge	Govt. Levy	Total
Between K1 to K150	K0.42	K0.32	K0.74
Above K150 to K300	K0.90	K0.40	K1.30
Above K300 to K500	K0.80	K0.80	K1.60
Above K500 to K1,000	K1.00	K2.00	K3.00
Above K1,000 to K3,000	K2.00	K4.00	K6.00
Above K3,000 to K5,000	K3.00	K7.50	K10.50
Above K5,000 to K10,000	K4.00	K8.00	K12.00

Airtel Money Transfer to Other Networks & Wallets	Airtel Charge	Govt. Levy	Total
Between K1 to K150	K2.50	K0.32	K2.82
Above K150 to K300	K5.00	K0.40	K5.40
Above K300 to K500	K10.00	K0.80	K10.80
Above K500 to K1,000	K14.50	K2.00	K16.50
Above K1,000 to K3,000	K19.20	K4.00	K23.20
Above K3,000 to K5,000	K29.00	K7.50	K36.50
Above K5,000 to K10,000	K48.50	K8.00	K56.50

International Money Transfer (i.e. Transfer to other countries)	Charge
Between K1 to K100	K3.00
Above K100 to K200	K6.00
Above K200 to K400	K10.00
Above K400 to K800	K15.00
Above K800 to K1,500	K25.00
Above K1,500 to K3,000	K40.00
Above K3,000 to K6,000	K65.00
Above K6,000 to K10,000	K80.00

Airtel Money Wallet-to-Bank Transfer	Charge
Between K1 to K150	K2.50
Above K150 to K300	K3.50
Above K300 to K500	K5.00
Above K500 to K1,000	K15.00
Above K1,000 to K3,000	K20.00
Above K3,000 to K5,000	K30.00
Above K5,000 to K10,000	K50.00

Use the My Airtel App 

**Terms & Conditions apply - accessible on <https://www.airtel.co.zm>
Rates are effective 4th January, 2026 and supersede any other rates.



INSTANT. SECURE. BORDERLESS.

For any inquiries or concerns, please contact our call center on **111** or customerservice@zm.airtel.com