Bundle Bonanza FAQs

1. What is the Bundle Bonanza Promotion?

Bundle Bonanza is a MyAirtel App promotion that gives eligible customers a chance to win exciting daily prizes and a grand prize Toyota Hilux motor vehicle by purchasing bundles through the MyAirtel App.

2. How long will the promotion run?

The promotion will run for 90 days (3 months).

3. Who can participate?

All Airtel prepaid customers aged 18 years and above can participate, except Airtel employees, their immediate family members, and Airtel partners.

4. How do I qualify for the promotion?

Simply:

1. Download and register on the MyAirtel App.
2. Purchase any eligible bundle through the MyAirtel App.
3. You will automatically earn entries into the promotion draw.

5. Which bundles qualify for the promotion?

All bundles purchased through the MyAirtel App qualify, including:

- Ikali Bundles
- Tonse Bundles
- SoChe Bundles
- App-Only Bundles

6. Do bundles purchased via the USSD (*117# and *115#) menu qualify?

No. Only bundles purchased through the MyAirtel App qualify for the promotion. Bundles purchased via USSD, retail outlets, or any other channels are not eligible.

7. Does Buy for Other qualify for the promotion?

No. Bundles purchased using the Buy for Other option (buying for a number other than your own) are not eligible for the daily or grand prize draws.

8. How are entries calculated?

You earn entries equal to the value of the bundle purchased.

For example:

- Buy a K10 bundle = 10 entries.
- Buy a K50 bundle = 50 entries.
- Buy a K250 bundle = 250 entries.

9. Does the bundle validity affect my entries?

Yes. Your entries remain valid for the duration of the bundle validity period purchased.

For example:

- Buy a K10 bundle valid for 24hrs = Entries will expire after 24hrs.
- Buy a K50 bundle valid for 7days = Entries will expire after 7days.
- Buy a K250 bundle valid for 30days/1 month = Entries will expire after 30days.

10. Can I increase my chances of winning?

Yes. The more bundles you purchase through the MyAirtel App, the more entries you earn and the higher your chances of winning.

12. What prizes can I win?

Daily prizes include but are not limited to:

- Smartphones
- Bicycles
- Solar Home Kits/Solar Panels
- Grocery Hampers
- Airtel Routers
- Shopping Vouchers (physical or online)

13. What is the grand prize?

One (1) lucky winner will drive away with a new Toyota Hilux vehicle at the end of the promotion period.

14. How are winners selected?

Winners are selected through a random draw conducted under independent audit and governance controls to ensure fairness and transparency.

16. Can I win more than once?

Yes. Customers who win a daily prize remain eligible for future daily draws provided they have valid entries. All entries are eligible for the grand prize draw.

17. If I win a daily prize, can I still win the Toyota Hilux motor vehicle?

Yes. Winning a daily prize does not disqualify you from the grand prize draw.

18. How will winners be notified?

Winners will be contacted by Airtel and announced on Airtel's verified social media platforms and other official media channels.

19. Where can I collect my prize?

Daily prizes can be collected from your nearest Airtel Shop. The grand prize motor vehicle will be awarded at Airtel Headquarters in Lusaka.

20. What are winners required to collect a prize?

All winners must come with their winning number in their mobile phone, present a valid National Registration Card (NRC) or passport for verification before receiving their prize.

21. What happens if I am unable to verify my identity?

Airtel reserves the right to withhold the prize until identity verification requirements are successfully completed.

22. Will Airtel cover costs associated with prize usage?

No. Airtel is not responsible for any costs, obligations, or decisions relating to the use of prizes after they have been handed over to the winner.

23. Are the prize images shown in advertisements the actual prizes?

Not necessarily. Images used in promotional materials are for illustration purposes only. Actual prize specifications may vary.

24. Is there a fee to enter the promotion?

No separate entry fee is required. Customers automatically qualify by purchasing eligible bundles via the MyAirtel App.

25. Where can I get more information?

For more information, contact Airtel, visit an Airtel Shop near you or our website on www.airtel.co.zm. For promotion updates and winner announcements, follow Airtel's verified social media platforms.