



18th June 2025 Airtel Africa plc  
("Airtel Africa", or the "Company").

Airtel Africa plc publishes Sustainability Report 2025 reinforcing commitment to ESG impact while advancing digital and financial inclusion across 14 markets.

London, 18 June 2025: Airtel Africa, a leading provider of telecommunications and mobile money services across 14 African countries, today publishes its Sustainability Report 2025, reaffirming its corporate purpose of transforming lives by expanding access to essential digital services, supporting inclusive economic growth, and advancing environmental stewardship throughout its operations.

In 2024/25, Airtel Africa made significant progress in bridging the digital divide, advancing financial inclusion and supporting underserved communities through strategic investment in connectivity, people, and sustainable practices.

Airtel Africa's chief executive officer Sunil Taldar said: "This year's achievements, from connecting 2,176 schools through the UNICEF partnership to reaching 44.6 million Airtel Money customers with near-gender parity, prove that the power of technology is a catalyst for gender balance. At Airtel Africa, we believe to not only expanding networks but we're also building bridges to education, financial security and sustainable growth for Africa's next generation."

Key ESG highlights:

Providing underserved communities with access to reliable network and connectivity:

81.2% population coverage across 14 markets (up from 80.4% in 2023/24)

36,159 4G infrastructure sites, including more than 15,300 in rural areas.

Continued investment of \$670m in network expansion and modernisation to boost speed, coverage and capacity.

Airtel Africa is connecting the unconnected, giving millions access to voice, data and mobile money services – driving economic opportunity and enhancing access to essential services.

Bridging the digital divide, driving financial inclusion and addressing gender inequality

73.4 million data customers (+14.1% vs 2023/24)

44.6 million Airtel Money customers (+17.3%), with 44.2% Airtel Money customers who are women (+6.2% vs 2023/24)

1.7 million Airtel Money agents in our distribution network (+23.4% vs 2023/24)

29.2% women in the workforce across the Group (up from 28.3% vs 2023/24)

Through inclusive digital services and affordable financial products, Airtel Africa is empowering individuals and communities, particularly women, to fully participate in the digital economy.

Unlocking potential through education and employment opportunities

2,176 schools connected to the internet free of charge (up from 1,201 in 2023/24)

By providing free connectivity and online resources to schools, Airtel Africa is helping young

people reach their full potential. A growing agent network also supports employment and entrepreneurship opportunities across its footprint.

Minimising the impact of our operations on the environment

500 off-grid sites converted to on-grid power, reducing reliance on diesel generators.

93% of total waste recycled (+3% vs 2023/24)

Airtel Africa is committed to reducing the impact of its operations on the environment through investment in renewable energy solutions and responsible waste management.

The Sustainability Report 2025 adheres to the Global Reporting Initiative (GRI) and GSMA telecommunications industry standards.

To view Airtel Africa's Sustainability Report 2025, visit Sustainability Report 2025.

-ENDS-

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About Airtel Africa

Airtel Africa is a leading provider of telecommunications and mobile money services, with operations in 14 countries across sub-Saharan Africa. Airtel Africa's integrated offer provides national and international mobile voice and data services as well as mobile money services to over 156 million customers. The company's strategy is focused on delivering a great customer experience across the entire footprint and increasing digital and financial inclusion to transform lives across Africa, in line with our corporate purpose.

For more information, please visit [www.airtel.africa](http://www.airtel.africa) or connect with us on LinkedIn

Transforming lives is at the heart of our sustainability strategy. By increasing digital and financial inclusion, we're connecting people, delivering access to essential services and building bette...

17th June 2025 Today, Airtel Networks Zambia PLC has proudly launched its Inclusive Customer Service Initiative—a bold step towards ensuring that persons with disabilities are served with dignity, accessibility, and care. Our staff in 8 selected shops in Lusaka Province are now trained in sign language, enabling seamless communication with hearing-impaired customers. We have also made our Customer Service Charter available in braille, and soon, selected product and services leaflets will follow.

Customer Experience Director Kapa Kaumba said at the launch: "Inclusion is not a box to tick—it's a value we live by. We are grateful to ZICTA and the Zambia Agency for Persons with Disabilities (ZAPD) for supporting this journey and reminding us that accessibility is not a favour but a right. This initiative reflects our deep belief that everyone deserves to connect, be heard, and be served—without barriers."

ZICTA Manager Consumer Affairs – Mr Edgar Mlauzi said: "This is a defining moment for the telecommunications sector. We applaud Airtel for creating a customer experience that respects diversity and champions equal access. As a regulator, we are encouraged by this step and remain committed to fostering an ICT environment where no one is left behind."

Also present at the launch was Zambia Agency for Persons with Disabilities (ZAPD), Research Manager – Ms Ruth Litebele who praised the initiative, saying: “Accessibility is a right, not a privilege. We commend Airtel for demonstrating leadership and sensitivity to the needs of persons with disabilities. By investing in sign language training, braille materials, and inclusive service delivery, Airtel is helping to shift the national conversation from sympathy to empowerment.”

This is just the beginning as Airtel plans to roll out the inclusive services to all shops across the country by year end.

#AirtelZambia #InclusionMatters #DisabilityInclusion #CustomerExperience #DigitalAccessibility #SignLanguage #Braille #TelecomsForAll #Zambia

12th June 2025 Beyond the Towers: How OneWeb by Airtel is Beaming High-Speed Internet to Zambia's Forgotten Frontiers

By John Chola

In a move poised to reshape Zambia's digital landscape, Airtel Networks Zambia Plc has launched OneWeb by Airtel – a revolutionary satellite internet service promising to connect the nation's most remote and critical economic zones.

This isn't just another internet package; it's a targeted solution designed to bridge the stark connectivity gap hindering key sectors and rural communities.

Speaking exclusively, Airtel Business Director Ms. Lindiwe Banda provided deep insights into this game-changing initiative.

So, What Exactly is Airtel OneWeb?

"For a clear understanding," Lindiwe began, "OneWeb is a satellite-based solution." Airtel, on a global and Africa-wide scale, has partnered with Eutelsat to leverage the OneWeb satellite constellation.

"We are now in the business of offering internet and communication services based off a satellite solution," she explained, branding it Airtel Satellite. Adding that the solution fundamentally differs from traditional terrestrial services like fibre or mobile broadband that rely on physical towers and cables.

Why Now? The Drive to Connect the Unconnected

The inspiration, Lindiwe stressed, is fundamentally market-driven. "We focus on what the requirements of the market are. We realized we've got parts of the country that are key to the economy but are not necessarily being served efficiently by our existing technology." These areas, crucial yet underserved, became the catalyst.

Targeting the Gaps: Mines, Farms, and Beyond

Lindiwe pinpointed the specific beneficiaries: "Our key target sectors are... large mines, commercial farms, construction sites, manufacturing plants, [and] Oil Marketing Companies (OMC) plants in difficult locations."

She elaborated on the core challenge: traditional GSM services have limited range. Mines, often vast, suffer from dangerous "blind spots" where communication fails. Farming blocks covering huge hectares similarly lack coverage.

"If there's a particular location... not covered, the OneWeb satellite solution comes in," Lindiwe stated.

### OneWeb vs. Starlink: Understanding the Difference

With Airtel also partnering with SpaceX for Starlink, clarification was key. Lindiwe drew a clear distinction: "The key difference... is market segmentation."

OneWeb is enterprise top grade, high-grade equipment focused largely on top corporate enterprise customers that request robust Service Level Agreements (SLA's) while under the Airtel Starlink partnership, Airtel will target smaller Enterprises that may be looking for no commitment with no SLA's.

Adding: "We can sign a formal contract and guarantee certain services which we may not necessarily be able to do on Starlink," she emphasized, highlighting the premium, reliability-focused nature of OneWeb for business-critical operations.

### Real-World Impact: Safety, Efficiency, and Inclusion

The benefits are tangible and profound. In mining, Lindiwe painted a vivid picture: "The biggest challenge, is to guarantee 100 percent safety. If they cannot communicate with people on the other side of the pit, they cannot guarantee safety." So what OneWeb does is that it eliminates these deadly blind spots, enabling real-time communication for machinery and miners, even underground or in remote pit areas. For farms and other remote enterprises, it unlocks access to data, cloud services, and operational efficiency previously impossible.

### Aligning with Zambia's Digital Future

This initiative isn't operating in a vacuum. It directly supports the government's vision. "Government has a big digital transformation agenda," the Airtel Business Director noted. "We are, at the infrastructure point. We are now getting into a place where we can provide a hybrid solution. This means enabling access to e-government services via Smart Zambia Institute, even in the remotest locations, aligning with Pillars 3 (Human and Social Development) and 4 (Environmental Sustainability and Good Governance) of the Eighth National Development Plan (8NDP) and Zambia's Vision 2030."

### Early Success and Warm Reception

Proof of concept deployments are already yielding results. "We have deployed it at a plantation site and at a mine site," Lindiwe shared, confirming successful trials. The reception? "Quite warm." Customers familiar with technology limitations appreciate the value proposition: bridging critical connectivity gaps where other technologies falter.

### Beyond Enterprise: The Long-Term Vision for Inclusion

While initially enterprise-focused, the vision extends further. "It's our dream, that we can get

some of the schools which are off-grid in rural locations connected on either OneWeb or any other satellite solution. We see OneWeb as part of a broader "hybrid" strategy to ensure that "no Zambian is left behind," Lindiwe expressed.

### Bridging the Information Gap

Awareness in remote areas is crucial. Lindiwe outlined Airtel's plan: "We spend a lot of time in the market targeting specific customers. We will be spending a lot of time in the Copperbelt, Mkushi Farming Block, and Southern Province, to make sure customers are aware and onboarding."

### A Message to Rural Zambia: "You Are Not Neglected"

Concluding with a powerful message to young Zambians in villages like Mwense, a newly posted Nurse and a Teacher in Mweniwisi Chiefdom, Mafinga District, Lindiwe offered reassurance and hope: "They should not feel neglected. We are here to serve them, and we are constantly innovating to make sure that we get to them at the earliest possible time."

### A Pivotal Moment

The launch of Airtel OneWeb, witnessed at a high-level event in Kitwe with Minister of Technology and Science, Hon. Felix Mutati and Copperbelt Minister, Hon. Elisha Matambo present, signifies more than a new product; it represents a significant leap in Zambia's digital infrastructure.

This game changer is about enabling safety in mines, efficiency on farms, access to services for remote communities, and ultimately, fueling Zambia's digital transformation journey by ensuring that geographical remoteness no longer equates to digital exclusion.

Ends//

11th August 2025 Airtel Africa plc  
(‘Airtel Africa’, or the ‘Group’)

Airtel Money Africa partners with pawaPay for seamless international remittances across Africa

Dubai, 09 August 2025: Airtel Money Africa, Airtel Africa's mobile money arm, today announced an extended partnership with Africa's largest mobile money payment service provider (PSP) pawaPay to enable seamless cross-border payments for licensed International Money Transfer Operators (IMTOs) across seven key Airtel Africa markets.

This collaboration officially launches pawaPay's service for inbound remittances into Uganda, Rwanda, Zambia, Malawi, Gabon, Congo Brazzaville, and Tanzania. The partnership allows IMTOs to efficiently deliver funds globally directly to recipients' more than 161 million Airtel Money customers wallets, leveraging pawaPay's renowned reliability, scalability, and 99.9% platform uptime.

Building on five years of trusted collaboration in domestic mobile money, this expansion strengthens and simplifies Airtel Money Africa's backend processes, using pawaPay's robust payment service provider infrastructure, which processes over four million transactions daily.

Airtel Money Africa CEO, Ian Ferrao, said: "We're pleased to expand our partnership with pawaPay to advance international remittances across Africa. Their proven reliability and commitment to African consumers make them an ideal partner. This integration empowers International Money Transfer Operators to securely connect with Airtel Money's growing footprint, delivering real-time payments that support financial inclusion and economic growth." pawaPay CEO, Nikolai Barnwell, said: "Our mission is to simplify payments for businesses in Africa, and remittances are pivotal. Deepening our relationship with Airtel Money allows International Money Transfer Operators to leverage our world-class infrastructure for seamless cross-border payments."

Remittances remain critical for millions of Africans, enabling family support, entrepreneurship, and financial inclusion. This partnership ensures secure, instant mobile wallet transactions, key to advancing Africa's digital economy.

pawaPay will extend this capability to additional Airtel Money Africa markets in coming months.

-ENDS-

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About pawaPay

pawaPay is Africa's largest mobile money payments company, connecting large multinational businesses to over one billion consumers. With a simple, powerful API, it enables seamless, reliable payments, helping companies scale across Africa. Since launching in 2020, pawaPay has grown rapidly and is now processing over \$4 billion per annum. For more information, please visit [www.pawapay.io](http://www.pawapay.io) or connect with us via LinkedIn.

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Airtel Africa

Airtel Africa plc is a British company that provides telecommunications and mobile money

services in 14 countries in Africa, primarily in East, Central and West Africa.

Airtel Africa Foundation  
("Airtel Africa Foundation")

Airtel Africa Foundation Launches "Tech for Her" Women-in-Tech Program to Upskill Women in Zambia

Lusaka, 7 August 2025: Airtel Africa Foundation, the philanthropic arm of Airtel Africa plc, today announced the launch of its 'Tech for Her Program', targeting young women across Zambia, Uganda, and Kenya. The initiative, to be delivered in partnership with Tertiary DNS, is a five - week intensive online program that aims to equip participants with high-demand digital skills including Linux Administration, Cybersecurity, and Data Analytics, and prepare them to seek tech-related job opportunities across the world.

The free program aligns with the Foundation's mission to empower Africa through Digital Inclusion. Participants will complete over 100 hours of intensive training through a flexible learning model that includes weekend classes for working professionals and weekday sessions for non-working participants.

To be eligible for the training, candidates are required to have basic digital literacy, minimum education of a Grade 12 Certificate or higher qualifications. Graduates of the programme will receive 12 months of continuous skill development support through Tertiary DNS.

Chair of Airtel Africa Foundation, Dr. Segun Ogunsanya, said, "Africa's digital revolution cannot reach its full potential without gender equity. The 'Tech for Her' program helps to level the playing field by providing women with industry-relevant skills, mentorship, and pathways to high-growth tech roles around the world. By investing in Africa's women, we are investing in sustainable economic transformation. The Foundation will reserve 30% of training participant slots for women in rural and underserved communities, while 40% of training seats will prioritize applicants from low-income households."

Only 30% of tech professionals in sub-Saharan Africa are women and that women hold just 2-8% of software development roles, according to the United Nations Educational, Scientific and Cultural Organization, UNESCO.

Hussam Baday, the Airtel Networks Zambia Plc Managing Director added: "At Airtel Zambia, we are actively working to advance women in technology roles, and we are committed to a future where young women can be at the forefront of innovation. In running this program, Airtel Africa Foundation through Airtel Zambia is creating a pipeline of female tech leaders who will help unlock the vast digital opportunities both at home, in Africa, and further afield."

Applications open on 7th August 2025 via the portal below and can also be found on our website. The application deadline is August 21st, 2025 at midday.

Zambia: <https://premium.dspsyder.uk/zambia/zambia.php>

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About Airtel Africa Foundation

Airtel Africa Foundation is the philanthropic arm of Airtel Africa plc, a leading provider of telecommunications and mobile money services, with a presence in 14 countries in Africa. Our mission is to empower Africa through Financial Inclusion, Education, Environmental Protection and Digital Inclusion.

For more information, please visit [Airtel Africa Foundation](#) or connect with us on [LinkedIn](#)  
Airtel Africa Foundation and TertiaryDNS collaboration for Tech4Her initiative  
Vertex - Responsive HTML5 Template

Airtel Networks Zambia Plc

("Airtel Zambia", or the "Company")

Airtel Zambia joins Hands with Mtendere Community to Mark World Environment Month under the theme Ending Plastic Pollution.

Lusaka - 23 June 2025

As part of its commitment to environmental sustainability and community engagement, Airtel Zambia on Friday led a market clean-up exercise at Mtendere Market in Lusaka, commemorating World Environment Month under the theme "Ending Plastic Pollution."

The clean-up, spearheaded by Airtel Zambia Managing Director Mr. Hussam Baday and the Lusaka City Council Director City Planning, Mr. Biggie Chanda saw the participation of 30 Airtel staff members who worked alongside marketeers and Lusaka City Council officials to rake, shovel, and responsibly dispose of plastic waste. The activity was also supported by ETECH, a key environmental partner in the initiative.

"This initiative is more than a one-day clean-up; it is a demonstration of our long-term commitment to building sustainable communities," said Mr. Baday. "We recognise the role corporate organisations must play in combating plastic pollution and supporting climate resilience."

The clean-up aimed not only to remove harmful plastic waste but also to raise awareness among traders and the general public about the dangers of poor waste management. Staff and council officials swept the inside and surrounding areas of Mtendere Market and picked anything plastic for disposal.

The Market Master, Mr. Lingstone Mbuji commended Airtel Zambia for leading by example, saying: "Partnerships like these between corporate stakeholders and the community are vital in tackling the real challenges we face, from blocked drainage to increased disease outbreaks linked to environmental neglect."

The staff led by Mr. Baday thereafter handed over to the Market Committee the K70,000 worth of cleaning equipment which included rakes, spades, forks and wheelie bins.

Mr Baday pledged to continue collaborating with local authorities, environmental partners, and communities across the country to amplify its impact and drive meaningful change.

About Airtel Networks Zambia:

Airtel Networks Zambia plc is part of Airtel Africa plc and is the largest mobile phone operator in Zambia, by revenue, with a customer base of more than 11 million as at 31st December 2024. Since commencing operations in December 1998, Airtel Networks Zambia plc has extended its network across the country and now provides coverage in all the districts of Zambia. Airtel Networks Zambia plc offers a full range of voice and data services, international roaming, prepaid and postpaid subscriptions, and mobile and fixed internet to individual, corporate and SME customers.

For Enquiries Contact

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Tariff | Airtel Africa



Old New

Freedom (PAYGO) – Simple. Transparent. Reliable.  
Bridge the Distance with Prepaid Tariffs

Freedom (PAYGO) – Simple. Transparent. Reliable. Freedom – Simple. Transparent. Reliable.  
Freedom (Pay As You Go – PAYGO) is Airtel's default prepaid tariff, designed for simplicity and value. Freedom is Airtel's default mobile tariff - this is the rate you are charged if you do not buy a bundle. Have the freedom to choose how to use your airtime giving you simplicity and value for money.

Prepaid tariff plans remove drop down  
Freedom (New) Freedom

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Sanjay Dutt this page should be under combo

Old New

Your personalised Voice and Data offer Ikali: Made for You

Your personalised Voice and Data offer Your personalised Voice and Data Offer

Ikali is a smart, personalized offer that gives you voice minutes and data bundles tailored to your usage. Whether you talk more or browse more, Ikali gives you flexible and affordable options that match your needs, giving you real value for your money.

With Ikali, you enjoy the convenience of choosing voice or data packs that suit your lifestyle, available instantly through \*117# or the Airtel Self Care App. Ikali is a smart, personalized offer that gives you voice minutes and data bundles tailored to your usage. Whether you talk more or browse more, Ikali gives you flexible and affordable options that match your needs, giving you real value for your money.

With Ikali, you enjoy the convenience of choosing voice or data packs that suit your lifestyle, available instantly on MyAirtel App or by dialing \*117# and selecting Option 2.

Bwalya Undi header and page images for SoChe

Sanjay Dutt SoChe page

Old New

Big value pack - More Minutes, More SMS, More Data SoChe: Get More Bang for your Bundle  
Big value pack - More Minutes, More SMS, More Data Get More Minutes, More SMS, More  
Data with SoChe

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Table 2 no title New Title: All Net Bundles

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Sanjay Dutt International Calling Page

Old New

International Calling International Voice Calling

.International Calling . (on navigation path) International Voice Calling

Bridge the distance with our prepaid international calling bundles. Enjoy the best rates when calling selected destinations.

Call the world at great rates, stay connected with friends, family, and business partners.

Choose your destination and start calling.

International calling voice bundles available to call:

USA, Canada, China, India, UK, Namibia, Nigeria, Angola, South Africa, Botswana, Ethiopia, Germany, Kenya, Rwanda, UAE, Tanzania, Mozambique, Malawi, Congo DR, Uganda, and many other countries.

To activate: Dial \*117# on your Airtel prepaid line or on the MyAirtel App.

Bridge the distance with our prepaid international calling bundles. Enjoy the best rates when calling selected destinations.

Call the world at great rates, stay connected with friends, family, and business partners.

Choose your destination and start calling.

International voice calling bundles are available to call:

USA, China, India, UK, Nigeria, South Africa, Botswana, Germany, Kenya, Rwanda, UAE, Tanzania, Mozambique, Congo DR, and many other countries.

Activate on MyAirtel App or dial \*117# select option 9 and then option 3.

Terms & Conditions Apply

Terms & Conditions apply International Voice Calling Bundles

International Voice Calling Bundles International Voice Calling FAQs

Bwalya Undi header image and page image to depict travel.

Sanjay Dutt International Roaming Page

Old New

Stay connected wherever you go. Our International Roaming Bundles let you use your phone abroad at affordable rates in selected destinations. Enjoy seamless voice, data, and SMS while you travel, just activate a bundle and

roam with confidence. Stay connected when you travel. Our International Roaming Bundles let you use your phone abroad at affordable rates in selected destinations. Enjoy seamless voice, data, and SMS while you travel, just activate a bundle and

roam with confidence. With two bundle types to choose from, the world is at your disposal!

**ONE AIRTEL ROAMING BUNDLES** One Airtel Roaming Bundles

Add text Always feel at home. Roam in any of our 14 Airtel Operating Countries with One Airtel Roaming. Use One Airtel Roaming Bundles in the following countries: Malawi, Kenya, Tanzania, Congo DR, Uganda, Rwanda, Nigeria, Chad, Gabon,

Niger, Congo B., Seychelles and Madagascar, India, Emtel Mauritius.

Activate on MyAirtel App or dial \*117# select option 9 and then option 1.

Include bundle table for One Airtel [https://www.airtel.co.zm/international\\_roaming](https://www.airtel.co.zm/international_roaming)

Add header One Airtel Roaming FAQs

FAQs maintain FAQs

Add header Global Roaming Bundles

Add text Not traveling to an Airtel Operating Country? Our Global Roaming Bundles still give you access to over 100 countries across the globe on selected Mobile Network Operators in countries such as South Africa, USA, China, UAE,

United Kingdom, Australia, Canada, Italy, Mozambique, Greece, Turkey, Ireland, Netherlands, New Zealand, and Czech Republic.

Activate on MyAirtel App or dial \*117# select option 9 and then option 2.

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FAQs Airtel Global Roaming FAQs

[https://www.airtel.co.zm/international\\_roaming](https://www.airtel.co.zm/international_roaming)

Zambia's Leading provider of prepaid and post paid mobile services. Recharge your prepaid mobile and pay your post paid bills online.

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Sanjay Dutt added Shrayash Dadhich to the chat and shared chat history from the past day.

Shrayash Dadhich added Aayushi Behl to the chat and shared chat history from the past day.

Morning Sanjay,

We spoke on WhatsApp. Let me know if anything.

As discussed, will send the final changes on Excel sheet for easier tracking.

Thanks.

**Airtel Breaks Ground at Five Schools in K12m Education Drive**

Airtel Africa Foundation through Airtel Zambia, has begun construction and refurbishment works at five schools across five provinces, investing over K12 million under the Adopt-A-School programme.

Groundbreaking ceremonies took place simultaneously in Mongu, Chipata, Mufulira, Solwezi

and Mansa, marking the start of works that will deliver safer, modern learning spaces by April 2026.

Speaking on the initiative, Airtel MD Hussam Baday said the investment reflects Airtel's ongoing commitment to strengthening Zambia's education system and creating opportunities for young people. Adding that the programme aims to close infrastructure gaps and empower learners to thrive.

Airtel acknowledged the Ministry of Education and long-standing partner Zambia open Community Schools for their collaboration and oversight.

Through the Airtel Africa Foundation, Airtel continues to champion education, digital literacy, innovation and community empowerment across Zambia.

Airtel Africa Foundation | LinkedIn

Airtel Africa Foundation | 1,695 followers on LinkedIn. Empowering Communities, Touching Lives | Airtel Africa Foundation is the philanthropic arm of Airtel Africa plc, a leading provider of teleco...